

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: Thomas A. GRAY et al.

Serial No.:

Filed: August 1, 2003

For: CONTEXT AWARE CALL HANDLING SYSTEM

Art Group: Unassigned

Examiner: Unassigned

Docket No.: 1244.42978X00

PRELIMINARY AMENDMENT

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

August 1, 2003

Sir:

Prior to initial examination on the merits, please amend the above-identified application as follows:

Amendments to the Claims

Remarks are included following the amendments.